Flight Changes & Cancellations

We understand that your plans may change, which is why you can make changes or cancel your flight online prior to departure. Visit [My Trips](https://www.delta.com/my-trips/search) to make changes to your flight(s) any time before your travel date.

As a reminder, some tickets may be subject to a cancellation fee or be non-changeable after expiration of the 24-Hour Risk-Free Cancellation Period.

If you purchased a ticket from a third-party travel site or agency and you need to make a change or cancellation, please refer directly to your travel agent for servicing/assistance needs.

Frequently Asked Questions

Can't find the answer to what you are looking for? Check out our top Q&As when it comes to changing or canceling your flight.

Expand AllCollapse All

[I purchased Basic Economy, can I change or cancel my flight?](https://www.delta.com/us/en/need-help/support-flights#expander-image-panel-tent_parsys_expander_0)

Tickets purchased directly from Delta, including Basic Economy fares, are included in our [24-Hour Risk-Free Cancellation policy](https://www.delta.com/us/en/change-cancel/cancel-flight#ticket3). This means you have up to 24 hours after booking to cancel your ticket for any reason and receive a full refund with no change or cancellation fees.

Basic Economy tickets purchased for travel originating in the United States and Canada remain non-refundable and non-changeable. For added flexibility for Basic Economy travel, you may cancel your ticket to receive an [eCredit](https://www.delta.com/redeem-ecredit/) minus a cancellation fee\* and apply the remaining value toward a future Delta ticket.

Basic Economy Award Tickets are also non-refundable and non-changeable; you may cancel for a fee in miles which is deducted from the value of your ticket, and the remaining mileage balance will be redeposited into your SkyMiles account.

\*A cancellation fee may apply depending on your point of origin and type of ticket. Visit the [Baggage and Travel Fees](https://www.delta.com/us/en/baggage/overview) page for more information.

[Why is there a fee to change my flight?](https://www.delta.com/us/en/need-help/support-flights#expander-image-panel-tent_parsys_expander_1)

While Delta eliminated change fees for Main Cabin and above tickets originating from the U. S. and Canada, sometimes your new flight costs more than your original flight. If this happens, you will need to pay the difference in price.

For tickets where travel begins in other regions, change fees may apply, depending on your point of origin and type of ticket, in addition to paying the difference in price between your new flight and your original flight.

Additionally, Basic Economy fares are non-changeable and non-refundable in most cases. For added flexibility for Basic Economy travel, if you cancel, you may be eligible for a partial credit in the form of an [eCredit](https://www.delta.com/redeem-ecredit/).\* A cancellation fee will be deducted from the value of your ticket.\*\*

\*Check your ticket along with the [Baggage & Travel Fees page](https://www.delta.com/us/en/baggage/overview) to view any fees that may apply to your Basic Economy ticket, depending on your origin city and destination.

\*\*An [eCredit](https://www.delta.com/redeem-ecredit/) will not be issued if the cancellation fee exceeds the ticket value.

[Can I request a refund if there is a cancellation, significant delay or significant schedule change by Delta?](https://www.delta.com/us/en/need-help/support-flights#expander-image-panel-tent_parsys_expander_2)

If your flight was [canceled](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight) or impacted by a [significant delay](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight) or [significant schedule change](https://www.delta.com/us/en/change-cancel/schedule-changes) (departure or arrival 3 hours or more earlier or later for domestic itineraries, or 6 hours or more for international itineraries)\*, we will either keep you on your current flight or attempt to rebook you automatically on a new flight and nothing further is required.

If you're not satisfied with your rebooked flight, you can:

* Search for alternative flight options in the [Fly Delta app](https://www.delta.com/us/en/delta-digital/mobile) or [My Trips](https://www.delta.com/my-trips/search), or
* [Cancel](https://www.delta.com/my-trips/search) the rebooked flight and receive a refund of the unflown portion of your ticket and any pre-paid seat upgrade or Preferred Seat (and checked bag fees)

If we’re not able to rebook you and you choose to take no action within 24 hours, we will automatically issue a refund back to your original form of payment.

\*For tickets issued before October 28, 2024, with travel departing on or after Oct. 28, 2024, if your originally scheduled departure or arrival time was impacted by a significant schedule change or significant delay of more than 120 minutes, you are eligible to cancel your ticket and receive a refund.

[When should I call for assistance?​](https://www.delta.com/us/en/need-help/support-flights#expander-image-panel-tent_parsys_expander_3)

For the following scenarios, these tickets cannot be changed online and we recommend reaching out to our Reservations Specialists by **messaging us** or calling us at 800-221-1212. We encourage you to explore your options in [My Trips](https://www.delta.com/my-trips/search) if the scenarios below do not apply to your ticket.

* Tickets that have been upgraded using miles or certificates
* An adult traveling with an infant in arms
* Tickets that are sold or ticketed by another airline – generally, this means your flight number will start with something other than "DL", except for SkyMiles Award Travel operated by a Delta airline partner
* If you are ready to book your new trip now and don’t yet see your eCredit or have an issue booking on delta.com, please have your old ticket number ready when you reach out to our Reservations team. Your ticket number is a 13-digit number beginning with 006. You can locate the ticket number on your emailed flight purchase receipt
* If you experience a schedule change or trip disruption that impacts your  Delta Vacations booking, please call 800-800-1504 (dial 711 for relay services)

Cancel or Refund Your Flight

If you purchased a refundable ticket and your travel plans change, you may cancel your trip or [request a refund](https://www.delta.com/my-trips/search).

Additionally, if you booked your flight within the last 24 hours, find out more about our [24-Hour Risk-Free Cancellation window](https://www.delta.com/us/en/change-cancel/cancel-flight#ticket3).

[**Cancel a Flight**](https://www.delta.com/mytrips/findPnr.action)

In-page Links

* [Cancel a Non-Refundable Ticket, Go to footer note](https://www.delta.com/us/en/change-cancel/cancel-flight#ticket1)
* [Cancel a Refundable Ticket, Go to footer note](https://www.delta.com/us/en/change-cancel/cancel-flight#ticket2)
* [Request a Refund or Reimbursement, Go to footer note](https://www.delta.com/us/en/change-cancel/cancel-flight#ticket6)
* [24 Hour Risk-Free Cancellation, Go to footer note](https://www.delta.com/us/en/change-cancel/cancel-flight#ticket3)
* [No Show Policy, Go to footer note](https://www.delta.com/us/en/change-cancel/cancel-flight#ticket4)
* [FAQs, Go to footer note](https://www.delta.com/us/en/change-cancel/cancel-flight#ticket5)

Cancel a Non-Refundable Ticket

If you purchased a non-refundable ticket, in some cases, a cancellation fee will be deducted from the cost of your flight. Any remaining value will be provided as an [eCredit](https://www.delta.com/us/en/booking-information/ecredits-certificates-gift-cards) that can be used towards the purchase of another ticket. Be sure to cancel your ticket prior to departure (tickets not changed or canceled prior to departure will have no remaining value).

How to Cancel a Non-Refundable Ticket

1. Visit [My Trips](https://www.delta.com/my-trips/search) on delta.com and click on "Need to Cancel?”
2. Choose "Start Flight Cancellation."
3. Follow the remaining steps through the cancellation process. You can check your flight details and confirm that you’d like to cancel before it’s complete.

Tickets with No Cancellation Fee

Cancellation fees are not applicable to the following types of tickets:

* Delta Main Cabin and above tickets for travel within the U.S., Puerto Rico and the U.S. Virgin Islands
* Delta Main Cabin and above tickets for travel originating in the U. S. and Canada to anywhere in the world (including flights operated by joint venture and codeshare partners)
* Basic Economy tickets are excluded

Tickets with Cancellation Fees

If your ticket type is not included in the No Cancellation Fees policy above (for example, Basic Economy tickets or tickets originating in Europe, Central or South America), then cancellation fees apply, depending on your itinerary (please see the Fare Rules for your ticket). After the cancellation fee is deducted, you will receive the remaining value of your ticket as an [eCredit](https://www.delta.com/us/en/booking-information/ecredits-certificates-gift-cards)[., Go to footer note\*, Go to footer note](https://www.delta.com/us/en/change-cancel/cancel-flight#a) The expiration date of your [eCredit](https://www.delta.com/us/en/booking-information/ecredits-certificates-gift-cards) is typically 1 year from the date of ticket purchase but will depend on the original ticket terms.

\*Check your ticket along with the [Baggage & Travel Fees page](https://www.delta.com/us/en/baggage/overview) to view any fees that may apply to your ticket, depending on your origin city and destination.

Cancel a Refundable Ticket

If your plans change and you booked a refundable ticket, you can apply for a refund. Please be sure to change or cancel your flight prior to departure.

How to Cancel a Refundable Ticket

1. Ensure you cancel your ticket prior to departure.
2. [Find Your Trip](https://www.delta.com/my-trips/search) or [Log In](https://www.delta.com/login/loginPage?refreshURL=%2Fus%2Fen%2Fchange-cancel%2Fcancel-flight) and go to [My Trips](https://www.delta.com/my-trips/search).
3. Select the flight you need to cancel.
4. Click on the ‘Need to Cancel?' button.
5. Select ‘Start Flight Cancellation’ and follow the steps.

[Apply for a Refund for a Refundable Ticket](https://www.delta.com/mytrips/index.action)

Visit [My Trips](https://www.delta.com/my-trips/search) to request a refund for an upcoming trip. Your ticket must be a refundable ticket, purchased with a credit card, cash or check. Your refund will be issued to your original payment method.

[Cancel Your Trip Protection Plan](https://www.etravelprotection.com/deltausa/ManagePolicy/)

For a full refund of your premium, you must cancel within 15 days of your plan purchase (or as determined by your state of residence) and must not have filed a claim or departed on your trip. Premiums are non-refundable after this period.

[Check Your Refund Status](https://www.delta.com/refunds/checkRefundsStatusAction.action)

If you’ve already submitted a refund request for an upcoming trip, you may check to see the status of your refund request.

Request a Refund or Reimbursement

Refunds

If your flight was [canceled](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight) or impacted by a [significant delay](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight) or [significant schedule change](https://www.delta.com/us/en/change-cancel/schedule-changes) (departure or arrival 3 hours or more earlier or later for domestic itineraries, or 6 hours or more for international itineraries)[\*, Go to footer note](https://www.delta.com/us/en/change-cancel/cancel-flight#b), we will attempt to rebook you automatically on a new flight and no further action is required.

If you’re not satisfied with your rebooked flight, you can:

* Search for alternative flight options in the [Fly Delta app](https://www.delta.com/global/en/delta-digital/mobile) or [My Trips](https://www.delta.com/my-trips/search), or
* [Cancel](https://www.delta.com/my-trips/search) the rebooked flight and receive a refund of the unflown portion of your ticket and any pre-paid seat upgrade or Preferred Seat (and checked bag fees)

If we’re not able to rebook you and you choose to take no action within 24 hours, we will automatically issue a refund back to your original form of payment.

If you’ve been involuntarily downgraded, you can submit a refund request for the difference in fare. You can also request a refund if you’ve received an eCredit for a flight that was canceled, significantly changed or delayed and you would prefer a refund back to your original form of payment. To submit either request, please complete the [Travel Disruption Refund Request form](https://www.delta.com/refund-form/).

Please note, we are unable to issue refunds for:

* Non-refundable tickets that have not experienced a cancellation, significant delay or significant schedule change (departure or arrival 3 hours or more earlier or later for domestic itineraries; or 6 hours or more for international itineraries)[\*, Go to footer note](https://www.delta.com/us/en/change-cancel/cancel-flight#b)
* Tickets already used for travel
* If you purchased your ticket through a travel agency or third-party travel site, please contact the agency or travel site first

Already submitted a refund request and want to check the status?

[Check Refund Status](https://www.delta.com/refunds/checkRefundsStatusAction.action)

Reimbursements

If your flight was canceled or significantly delayed by 3 hours or more because of an issue caused by Delta (within our control), please submit a reimbursement request for reasonable meal expenses or for any reasonable hotel and transportation to/from the hotel if you were inconvenienced overnight while away from your home or destination. Once submitted, we’ll review your request, determine eligibility[\*\*, Go to footer note](https://www.delta.com/us/en/change-cancel/cancel-flight#c) and update you on the status.

Please note, we are unable to reimburse any expenses for the following:

* Expenses incurred due to air traffic control delays
* Expenses incurred due to weather delays
* Prepaid expenses
* Hotel expenses for stays in your home city or your destination city
* Alternative transportation to your final destination
* Lost wages
* Ticket costs for missed connections on other airlines
* Child or pet care
* Delta Sky Club® or other lounge fees

If you need to request reimbursement for a delayed, lost or damaged bag, visit our [Delayed, Lost or Damaged Bags page](https://www.delta.com/us/en/baggage/delayed-lost-damaged-baggage).

[Request Reimbursement](https://www.delta.com/reimbursement/)

Already submitted a reimbursement request and want to check the status?

[Check Reimbursement Status](https://www.delta.com/us/en/need-help/overview?commentComplaintsForm?caseStatusDetails)

\*For tickets issued before October 28, 2024 with travel departing on or after Oct. 28, 2024, if your originally scheduled departure or arrival time was impacted by a significant schedule change or significant delay of more than 120 minutes, you are eligible to cancel your ticket and receive a refund.

\*\*Eligibility for refund and reimbursement requests through the Refund or Reimbursement Request form are limited to residents of the U.S. and Canada only, for flight disruptions caused by factors within Delta’s control. For residents of countries other than the U.S. and Canada, or for flights departing from an airport within the European Union, please submit requests through our [Comment and Complaint form](https://www.delta.com/us/en/need-help/overview?commentComplaintsForm). All terms and conditions in Section 12 of the Customer Service Plan apply to reimbursement eligibility.

24-Hour Risk-Free Cancellation

As part of our [Customer Commitment](https://www.delta.com/us/en/legal/customer-commitment) for customers who book direct on delta.com or the Fly Delta app, Risk-Free Cancellation means that after you’ve purchased a qualifying eTicket, you have up to 24 hours after booking to cancel it for any reason and receive a full refund with no fees.

24-Hour Risk-Free Cancellation Process

1. [Find Your Trip](https://www.delta.com/mytrips/) or [Log In](https://www.delta.com/login/loginPage?refreshURL=%2Fus%2Fen%2Fchange-cancel%2Fcancel-flight) and go to [My Trips](https://www.delta.com/mytrips/)
2. Select the trip you need to cancel
3. Click the ‘Need to Cancel?' button
4. Select ‘Start Flight Cancellation’ and follow the steps
5. Receive a full refund, which will be automatically issued to your original form of payment

Delta will process the refund of your ticket when canceled within 24 hours of purchase, however, some banks or credit card issuers may initiate a hold of funds on your credit or debit card. We encourage you to contact your card issuer for their specific policies.

Terms & Conditions

No Show Policy

We understand that plans change. If they do, please cancel or make changes in [My Trips](https://www.delta.com/mytrips/index.action) or the Fly Delta app before your flight departs to maintain the value of your ticket. Customers who do not show up for a flight without changing or canceling their reservation prior to departure will lose the value of their ticket, and we will cancel all remaining flights in the itinerary. As a reminder, Basic Economy tickets are non-changeable.

Frequently Asked Questions

Expand AllCollapse All

[How long will it take to process my online refund request?](https://www.delta.com/us/en/change-cancel/cancel-flight#expander-image-panel-s_expander_461567687_0)

The estimated processing time for eligible refund requests will vary depending on your method of payment for your ticket:

* Credit or debit card purchases are typically processed within 7 business days and may take up to 2 billing cycles to appear on your statement
* Purchases made with checks, cash or other forms of payment are typically processed within 20 calendar days

Cash will be refunded in the form of a check to the person named as the customer on the ticket, while other forms of payment will be refunded to the original form of payment.

Please note, international refunds may take longer due to local banking procedures.

[I have applied for a refund. How do I check the status of my refund request or inquire about the refunded amount?](https://www.delta.com/us/en/change-cancel/cancel-flight#expander-image-panel-s_expander_461567687_1)

You can check the refund status [online](https://www.delta.com/refunds/checkRefundsStatusAction.action) or if you have questions about the amount refunded you can call:

* [800-847-0578](tel:8008470578) within the U.S. and Canada

[How do I request a refund over the telephone or via mail?](https://www.delta.com/us/en/change-cancel/cancel-flight#expander-image-panel-s_expander_461567687_2)

To request a refund for a refundable or unrestricted eTicket purchased with a credit card, call Delta Reservation Sales at 800-847-0578 within the U.S. or Canada. For all other countries, see [worldwide reservations numbers](https://www.delta.com/us/en/need-help/overview) to locate a number in your area.

You can submit your unused flight coupons/paper tickets by mail to the Delta Passenger Refunds Department at the following addresses:

Via U.S. Postal Service  
Delta Air Lines, Inc.  
Passenger Refunds  
P.O. Box 20537  
Atlanta, GA 30320-2537

Via Courier Service  
Delta Air Lines, Inc.  
Passenger Refunds, 4th Floor  
700 South Central Avenue  
Hapeville, GA 30354

[Can I refund my ticket at one of your ticket offices?](https://www.delta.com/us/en/change-cancel/cancel-flight#expander-image-panel-s_expander_461567687_3)

Yes, see [ticket office locations](https://www.delta.com/us/en/need-help/overview) for a list of addresses.

[I have a non-refundable ticket and will not be traveling. Can I obtain a refund?](https://www.delta.com/us/en/change-cancel/cancel-flight#expander-image-panel-s_expander_461567687_4)

Even if your ticket is not refundable, you might still be able to cancel your itinerary. You have one year from the ticket's original issue date to use the ticket, subject to any applicable waivers that may extend this expiration date reschedule your travel without losing the full value of the ticket (less any applicable change fees).

* For domestic travel, tickets must be reissued and travel completed within one year of the original ticket date, subject to any applicable waivers that may extend this expiration date.
* For international travel, tickets must be reissued to the same or another international destination, and travel must begin within one year of the original ticket date, subject to any applicable waivers that may extend this expiration date.

Exception: The death of the passenger, immediate family member, or traveling companion. In this case, you will be required to forward a copy of the death certificate to the Passenger Refunds Department mailing address.

Note: Customers who purchase Basic Economy (E booking class) will not be able to change or refund their ticket after the Risk-Free Cancellation period.

Change or Cancel Overview

We understand that your plans may change. We  simplified travel by eliminating change fees for tickets originating in the U.S. and Canada to anywhere in the world (excluding Basic Economy tickets). You have the flexibility to change the date, time or location of your trip prior to departure.

For tickets originating outside of the U.S. and Canada, [change and cancel fees may apply](https://www.delta.com/us/en/baggage/overview#changecancelfees) depending on your point of origin and ticket type. If you change your ticket, sometimes your new flight costs more than your original flight. If this happens, you will need to pay the difference in price.

Visit [My Trips](https://www.delta.com/my-trips/search) to make changes to your flight(s) any time before your travel date. Tickets not changed or canceled prior to departure will have no remaining value.

Basic Economy tickets cannot be changed in most cases; however, you may be able to cancel (minus a cancellation fee as outlined below) and apply the remaining value (issued as an [eCredit](https://www.delta.com/redeem-ecredit/)) toward a future Delta ticket.

Understanding Changes & Refunds

Explore and understand the cost associated with changing or canceling your flight, which may vary depending on your ticket type. If your ticket is non-refundable, you will see the word “Nonrefundable” next to the cabin name in [My Trips](https://www.delta.com/my-trips/search). If you do not see “Nonrefundable,” your ticket may be a refundable ticket.

Don’t forget to protect your trip with Trip Protection. [Learn more about what is covered](https://www.delta.com/merch/searchTripInsuranceAction.action).

Change Your Flight

| CHANGE YOUR FLIGHT | | | |
| --- | --- | --- | --- |
| **TIME PERIOD** | **BASIC ECONOMY TICKET\*** | **NON-REFUNDABLE TICKET** | **REFUNDABLE TICKET** |
| **DURING**[**24-HR RISK-FREE CANCELLATION**](https://www.delta.com/us/en/change-cancel/cancel-flight)**PERIOD** | Price Difference | Price Difference | Price Difference |
| **AFTER**[**24-HR RISK-FREE CANCELLATION**](https://www.delta.com/us/en/change-cancel/cancel-flight)**PERIOD\*\*** | Not Permitted\* | $0-400 Change Fee + Price Difference *See fare rules for details* | Price Difference |
| **WITHIN 24 HRS OF FLIGHT DEPARTURE** | Not Permitted\* | From $75 when available | From $75 when available |

\*Basic Economy tickets are generally non-changeable. However, some Basic Economy tickets originating from Europe, Africa and other international markets may be changeable for a fee up to $200.

\*\*Customers qualify for the [24-Hour Risk-Free Cancellation](https://www.delta.com/us/en/change-cancel/cancel-flight#ticket3) period by purchasing a qualifying eTicket that originates in the United States. You have one day from the time of purchase to cancel or change your eTicket for any reason and receive a full refund — including any prepaid fees and Direct Ticketing Charges — with no cancellation fee.

Cancel or Refund Your Flight

| CHANGE YOUR FLIGHT | | | |
| --- | --- | --- | --- |
| TIME PERIOD | **Basic Economy Ticket** | **NON-REFUNDABLE TICKET** | **REFUNDABLE TICKET** |
| **DURING**[**24-HR RISK-FREE CANCELLATION**](https://www.delta.com/us/en/change-cancel/cancel-flight)**PERIOD\*** | No Charge | No Charge | No Charge |
| **AFTER**[**24-HR RISK-FREE CANCELLATION**](https://www.delta.com/us/en/change-cancel/cancel-flight) **PERIOD\*** | Remaining Value Minus $99-$199 Cancellation Charge [Request Cancellation »](https://www.delta.com/us/en/change-cancel/cancel-flight) \*\*Issued as eCredit; depends on flights | Remaining Value Minus $0-$400 Cancellation Fee [Request Cancellation »](https://www.delta.com/us/en/change-cancel/cancel-flight) \*\*Issued as eCredit; depends on ticket types and flights | Refundable [Request Refund »](https://www.delta.com/refund-form/) |
| **WITHIN 24 HRS OF FLIGHT DEPARTURE** | Remaining Value Minus $99- $199 Cancellation Charge [Request Cancellation »](https://www.delta.com/us/en/change-cancel/cancel-flight) \*\*Issued as eCredit; depends on flights | Remaining Value Minus $0-$400 Cancellation Fee [Request Cancellation »](https://www.delta.com/us/en/change-cancel/cancel-flight) \*\*Issued as eCredit; depends on ticket types and flights | Refundable [Request Refund »](https://www.delta.com/refund-form/) |

\*Customers qualify for the [24-Hour Risk-Free Cancellation](https://www.delta.com/us/en/change-cancel/cancel-flight#ticket3) by purchasing a qualifying ticket on travel from the U.S. You have one day from the time of purchase to cancel or change your flight for any reason and receive a full refund with no cancellation fee.

\*\*For travel from [Asia and the Pacific](https://www.delta.com/us/en/baggage/additional-baggage-information/regions), the change or cancel fee is $199 for tickets issued on or after September 26, 2024 (no change or cancel fees apply for tickets issued prior to that date). For travel from Korea, tickets will be refunded to the original form of payment after deducting the 450,000 KRW cancellation fee. For travel from Indonesia the change or cancellation fee is 4,000,000 IDR. For tickets issued for travel originating in the [Caribbean](https://www.delta.com/us/en/baggage/additional-baggage-information/regions) to the U.S., Canada, Mexico or Central America, the cancel fee is $99 (excluding travel to anywhere else in the world, where the fee is $199), no change is permitted. For tickets issued for travel originating in [Europe](https://www.delta.com/us/en/baggage/additional-baggage-information/regions), no change or cancel is permitted for tickets issued on or after March 21, 2024 (€200 for tickets issued prior to that date, and €150 for tickets issued on or after February 23, 2023). For tickets issued for travel originating in the [United Kingdom](https://www.delta.com/us/en/baggage/additional-baggage-information/regions), the cancellation fee and change fee is £200 for tickets issued on or after February 23, 2023 (£150 for tickets issued prior to that date). For tickets issued for travel originating in [Africa, Middle East and India](https://www.delta.com/us/en/baggage/additional-baggage-information/regions), no change or cancel is permitted for tickets issued on or after March 21, 2024 ($200 for tickets issued prior to that date, and $180 for tickets issued on or after February 23, 2023). Excludes tickets issued for travel originating from Israel, South Africa, Ghana, Nigeria and Senegal issued on or after March 21, 2024 where the change or cancel fee is $200. For tickets issued for travel originating in [Mexico](https://www.delta.com/us/en/baggage/additional-baggage-information/regions) where the destination is Europe, the United Kingdom, the Middle East, India or Africa (excluding travel to Israel, South Africa, Ghana, Nigeria and Senegal where no change or cancel is permitted), the cancellation fee is $199 for tickets issued on or after March 21, 2024 (no change or cancel allowed for tickets issued prior to that date). Excludes tickets issued for travel originating in Mexico for travel to North America, South America, Central America, the Caribbean, and the Asia Pacific region, which cannot be canceled or changed. Check your ticket along with the [Baggage & Travel Fees page](https://www.delta.com/us/en/baggage/overview) to view any fees that apply to Basic Economy tickets.

Change a Ticket

[Standard Ticket Changes](https://www.delta.com/us/en/change-cancel/change-flight)

Learn how to change your flight [prior to departure](https://www.delta.com/us/en/change-cancel/cancel-flight#noshowpolicy) and review the fees associated with making ticket changes, which vary depending on multiple factors. Basic Economy purchases are final, meaning these tickets are not changeable or refundable.

[Same-Day Ticket Changes](https://www.delta.com/us/en/change-cancel/same-day-flight-change)  
  
Within 24 hours of your domestic flight, you can make a Same-Day Ticket Change in some instances. Find information on how to make a Same-Day Confirmed or Same-Day Standby change.

Cancel a Ticket

[24-Hour Risk-Free Cancellation](https://www.delta.com/us/en/change-cancel/cancel-flight#ticket3)  
If you’re within 24 hours of purchasing your ticket you can cancel your flight without a penalty when you book directly with Delta. Be sure to cancel your flight [prior to departure](https://www.delta.com/us/en/change-cancel/cancel-flight#noshowpolicy).

[Cancel Your Non-Refundable Ticket](https://www.delta.com/us/en/change-cancel/cancel-flight#ticket1)  
If you purchased a non-refundable ticket, you may cancel your ticket [prior to departure](https://www.delta.com/us/en/change-cancel/cancel-flight#noshowpolicy) and receive an eCredit if applicable. Basic Economy tickets are cancelable for a charge which is deducted from the original value of your ticket; remaining value will be issued as an eCredit.

[Cancel Your Refundable Ticket or Other Purchase](https://www.delta.com/us/en/change-cancel/cancel-flight#ticket2)  
Find information on how to request a refund for your refundable ticket. Follow the steps to cancel your ticket or other purchase [prior to departure](https://www.delta.com/us/en/change-cancel/cancel-flight#noshowpolicy).

Change Your Flight

We understand that your plans may change. We have simplified travel by [eliminating change fees](https://www.delta.com/us/en/travel-planning-center/change-or-cancel-your-trip/cancel-change-requirements) for tickets originating from the United States, Canada and the Caribbean to anywhere in the world (excluding Basic Economy tickets).

It‘s easy to cancel, make changes or rebook your flight online prior to departure in [My Trips](https://www.delta.com/my-trips/search). Tickets not changed or canceled prior to departure will have no remaining value. If you change your ticket, sometimes your new flight costs more than your original flight. If this happens, you will need to pay the difference in price.

Changing a Non-Refundable Ticket

With a non-refundable ticket, you can change your flight when you pay a change fee of $0-$400, depending on your travel route, plus the price difference. As a reminder, Basic Economy tickets are non-refundable and non-changeable in most cases, but may be canceled for a partial eCredit.

Expand AllCollapse All

[How to Change a Non-Refundable Ticket](https://www.delta.com/us/en/change-cancel/change-flight#expander-image-panel-65967_c_par_expander_0)

1. Ensure you cancel your ticket [prior to departure](https://www.delta.com/us/en/change-cancel/cancel-flight#prior)
2. [Find Your Trip](https://www.delta.com/my-trips/search) or [Log In](https://www.delta.com/custlogin/loginNow.action) and go to [My Trips](https://www.delta.com/my-trips/search)
3. Select the flight you need to change
4. Click on 'Change or Add Flights’
5. Choose new flight(s)
6. Complete check out and pay any applicable fees and the price difference between your old flight and your new one
7. Get your confirmation

*If you need additional assistance with making a change, please*[*contact us*](https://www.delta.com/us/en/need-help/overview#messageUs)*and a Reservation Specialist will be able to assist you.*

[The United States, Canada & the Caribbean Ticket Change Fees](https://www.delta.com/us/en/change-cancel/change-flight#expander-image-panel-65967_c_par_expander_1)

There are no change fees for travel originating within the 50 United States, Canada, Puerto Rico and the U.S. Virgin Islands. Please remember that you will still need to pay the difference in price if your new flight costs more than your original flight.

As a reminder, Basic Economy tickets are non-refundable and non-changeable in most cases.

[Outside the United States & Canada Ticket Change Fees](https://www.delta.com/us/en/change-cancel/change-flight#expander-image-panel-65967_c_par_expander_2)

For travel outside the 50 United States, Canada, Puerto Rico and the U.S. Virgin Islands, the change fee\* is $0-$400, depending on the [origin location and type of fare](https://www.delta.com/us/en/baggage/overview#domesticunitedstates).

\*Travel originating in the [Caribbean](https://www.delta.com/us/en/baggage/additional-baggage-information/regions) has no change fee unless it is a Basic Economy ticket which is non-refundable and non-changeable.

Changing a Refundable Ticket

You may change your [refundable ticket](https://www.delta.com/us/en/change-cancel/overview) without paying a change fee, provided all fare and ticket rules are met and seats are available. If the ticket price has increased since your original purchase, you will need to pay the difference in price between your original fare to your new fare.

[How to Change a Refundable Ticket](https://www.delta.com/us/en/change-cancel/change-flight#expander-image-panel-2855442_par_expander_0)

1. [Find Your Trip](https://www.delta.com/my-trips/search) or [Log In](https://www.delta.com/custlogin/loginNow.action) and go to [My Trips](https://www.delta.com/my-trips/search)
2. Select the flight you need to change
3. Click on ‘Change or Add Flights’
4. Choose new flight(s)
5. Complete check out and pay any fare difference
6. Get your confirmation

*If you need additional assistance with making a change, please*[*contact us*](https://www.delta.com/us/en/need-help/overview#messageUs)*and a Reservation Specialist will be able to assist you.*

Same-Day Flight Changes

We’re here to help you make same-day flight changes. These changes mean that you’re making a flight change within 24 hours of your originally scheduled departure time and flying within the United States, Puerto Rico or the U.S. Virgin Islands. Some tickets, such as Basic Economy fares and tickets for international travel, are not eligible for same-day changes. All same-day changes can be made online during check-in or within the Fly Delta app and are subject to availability.

There are two options when you make same-day changes.

SAME-DAY CONFIRMED

If you purchased a seat in Main Cabin or Delta Comfort+®, you can switch to a confirmed seat on a new flight based on availability in your originally purchased fare class.

If you purchased a seat in First Class, Delta Premium Select or Delta One®, you can switch to a confirmed seat on a new flight based on cabin availability.

* Same-day confirmed fee starts at $75 USD, depending on ticket type
* Same-day confirmed is complimentary for Diamond, Platinum and Gold Medallion Members and for refundable tickets (See Terms and Conditions)

SAME-DAY STANDBY  
  
You may wait for a seat on an earlier flight than your original ticket, if the Same-Day Confirmed option is not available.

* Same-Day Standby is a complimentary service at no cost to you
* Until you have been assigned a seat on an earlier flight, your original flight will remain confirmed

[**Check in Now**](https://www.delta.com/PCCOciWeb/findBy.action)

Terms & Conditions

Same-Day Confirmed

With Same-Day Confirmed, you'll move to a confirmed seat on a new flight. Please review all the rules associated with making a same-day confirmed ticket change.

Expand AllCollapse All

[Eligibility](https://www.delta.com/us/en/change-cancel/same-day-flight-change#expander-image-panel-_expander_1990253455_0)

* You can use the Same-Day Confirmed option for travel within the United States, Canada, Puerto Rico, and the U.S. Virgin Islands on Delta and Delta Connection®flights. It is not available for international flights.
* You may request a same-day flight change within 24 hours prior to the departure time of your original flight; however, changes are limited to flights departing on the same day of ticketed departure
* If you have a refundable ticket, you may be able to change your itinerary without a fee
* If you have a Main Cabin ticket, you can only standby for a seat in Main Cabin — not in First Class or another premium cabin
* If you have a premium cabin fare like Delta One®, Delta Premium Select or First Class you may make a Same-Day Confirmed change as long as a seat is available in the cabin purchased or a lower cabin
* If you are traveling in Delta Comfort+ ®, you may make a same-day confirmed change as long as a seat is available in Delta Comfort+
  + If there is not a seat available in Delta Comfort+, you may be eligible to make a Same-Day Confirmed change in a Main Cabin seat, if available
* Origin and/or destination changes are not available for a Same-Day Confirmed change. Same-City/Co-terminals (ex. LaGuardia Airport to John F. Kennedy Airport) changes are not available for a Same-Day Confirmed change.
* Same-Day Confirmed changes from connection to nonstop flights are not permitted
* Basic Economy fares (E) are not eligible for Same-Day Confirmed travel change.

Terms & Conditions

[Fees](https://www.delta.com/us/en/change-cancel/same-day-flight-change#expander-image-panel-_expander_1990253455_1)

Silver Medallion Members, General SkyMiles Members and non-members:

* Same-Day Change Fee\* is $75 USD — if your requested flight is Same-Day Confirmed eligible
* Applicable Change Fee — These fees vary based on your ticket and [applicable fare rules](https://www.delta.com/us/en/booking-information/fare-classes-and-tickets/ticket-rules-restrictions).

Diamond, Platinum and Gold Medallion Members:

* Same-Day Change Fee\* is waived — If the requested flight is Same-Day Confirmed eligible the fee will be waived.
* Applicable Change Fee — These fees vary based on your ticket and its [applicable fare rules](https://www.delta.com/us/en/booking-information/fare-classes-and-tickets/ticket-rules-restrictions).

[Additional Rules](https://www.delta.com/us/en/change-cancel/same-day-flight-change#expander-image-panel-_expander_1990253455_2)

* Medallion Complimentary Upgrades do not transfer to your rebooked ticket
* The same-day travel program is subject to change and the rules in effect on the date of travel will apply
* Seats purchased or upgrades purchased for the original flight do not transfer to your rebooked ticket.

Same-Day Standby

If a Same-Day Confirmed flight change is unavailable, you may be eligible to stand by for an available flight. With standby, you can wait for an open seat on a different flight.

Expand AllCollapse All

[Eligibility](https://www.delta.com/us/en/change-cancel/same-day-flight-change#expander-image-panel-tent_parsys_expander_0)

* Same-Day Standby is only offered if Same-Day Confirmed is not available
* You may request a same-day flight change within 24 hours prior to the departure time of your original flight; however, changes are limited to flights departing on the same day of ticketed departure
* Silver Medallion Members, General SkyMiles Members and non-members may only fly Same-Day Standby for a flight that is earlier than their original flight
* Diamond, Platinum and Gold Medallion Members may standby for a flight that departs any time on the same day as their original flight
* Basic Economy fares (E) are not eligible for Same-Day Standby travel changes
* You can use the Same-Day Standby option for travel within the United States, Puerto Rico, and the U.S. Virgin Islands on Delta and Delta Connection flights. It is not available for international flights
* Origin and/or destination changes are not available for a Same-Day Standby. Same-City/Co-terminals (ex. LaGuardia Airport to John F. Kennedy Airport) changes are not available for a Same-Day Standby
* Same-Day Standby changes from connection to nonstop flights are not permitted

Terms & Conditions

[Fees](https://www.delta.com/us/en/change-cancel/same-day-flight-change#expander-image-panel-tent_parsys_expander_1)

* Same-Day Standby is a complimentary service at no cost to you

[Additional Rules](https://www.delta.com/us/en/change-cancel/same-day-flight-change#expander-image-panel-tent_parsys_expander_2)

* Standby not permitted to/from Canada
* Standby permitted for multi-segment flights
  + Customers must stand by for each individual flight segment

How to Cancel or Change Your Flights

It is simple to cancel or change your flight prior to departure on delta.com in just a few easy steps.

Have questions about our cancel or change policies? Our [Cancel or Change page](https://www.delta.com/us/en/travel-planning-center/change-or-cancel-your-trip/cancel-change-requirements) is here to help.

If you need to change or cancel your trip with Delta Vacations, we recommend reviewing their [change and cancellation policies](https://www.delta.com/us/en/delta-vacations/travel-with-confidence/change-and-cancellation-policies).

In-page Links

* [1. Find Confirmation Number, Go to footer note](https://www.delta.com/us/en/change-cancel/how-to-cancel-or-change-your-flight#step1)
* [2. Find Your Trip, Go to footer note](https://www.delta.com/us/en/change-cancel/how-to-cancel-or-change-your-flight#step2)
* [3. Change or Cancel, Go to footer note](https://www.delta.com/us/en/change-cancel/how-to-cancel-or-change-your-flight#step4)

*Note: View each video in full screen by selecting the icon in the bottom right during play.*

Step 1: Find Your Confirmation Number

You can use the confirmation number from your original booking to search for your trip on delta.com.

In your email inbox, search for “Your Flight Receipt” and locate the email that applies to the trip you want to change or cancel.

You will find your confirmation number in the top section of the email, just below the Delta logo and your name.

[**Back to Top**](https://www.delta.com/us/en/change-cancel/how-to-cancel-or-change-your-flight?#top)

Step 2: Find Your Trip

Go to  [My Trips](https://www.delta.com/my-trips/search)  and locate your trip using your name and confirmation number, credit/debit card number, or ticket number from your Flight Receipt email.

[**Back to Top**](https://www.delta.com/us/en/change-cancel/how-to-cancel-or-change-your-flight??#top)

Step 3: Begin the Flight Change or Cancellation Process

Change a Flight

Once you have located your trip on the Trip Details page, select the “Change or Add Flights” button to view and select new flight options. When changing your flight, credit from your original flight will be applied, and you will need to pay any price difference between your original flight and the new flight, plus any applicable change fees — the additional amount due will be displayed in the results. If your new flight costs less than your original flight minus any applicable change fees, the difference will be issued to you as a Delta eCredit.

Cancel a Flight

After locating your trip on the Trip Details page, select “Cancel Flight" to begin the cancellation process. You will have the opportunity to check your flight details and confirm that you would like to cancel before it is final.

Your remaining ticket value will be issued as either a Delta eCredit or as a refund to the original form of payment, depending on your ticket type and circumstances of cancellation.  
  
For more information about accessing and using available eCredits, go to [How to Rebook Using an eCredit](https://www.delta.com/us/en/change-cancel/how-to-rebook).

Am I Experiencing a Delayed or Canceled Flight?

If your itinerary is changed by the airline less than 72 hours before your departure, it’s likely you’re experiencing one of the following:

* A [significant delay, Go to footer note](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#managing) (departure or arrival 3 hours or more earlier or later for domestic itineraries, or 6 hours or more for international itineraries)\*
* A [delay, Go to footer note](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#120minutes) (departure fewer than 3 hours earlier or arrival fewer than 3 hours later for domestic itineraries, or, fewer than 6 hours for international itineraries) in your originally scheduled departure or arrival time
* A [flight cancellation, Go to footer note](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#managing)

Please note, the options available to manage your delayed flight will vary based on the extent of the delay. Learn what options are available for you based on the type of disruption below.

NEXT STEPS

Do you need to search for another flight?

[**Find Alternative Flight**](https://www.delta.com/my-trips/search)

\*For tickets issued before October 28, 2024, for travel on or after Oct. 28, 2024, if your originally scheduled departure or arrival time was impacted by a significant delay of more than 120 minutes, you are eligible to cancel your ticket and request a refund.

Delayed or Canceled Flight Guidance

We’re here to support you every step of the way. This section will provide instruction on how to manage a flight delay or cancellation occurring within 72 hours of your scheduled departure.

Expand AllCollapse All

[Keeping You Informed](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#expander-image-panel-tent_parsys_expander_0)

If your flight is canceled or you experience a [significant delay, Go to footer note](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#canceled), we will first try to rebook you at no additional cost and do our best to notify you via 1 or more of the following methods:

* Email
* Text message or phone call
* The [Fly Delta app](https://www.delta.com/us/en/delta-digital/mobile)

Where possible, Delta will automatically rebook you on an updated itinerary and provide you with the new schedule information. Your updated itinerary can be found in [My Trips](https://www.delta.com/my-trips/search). The next sections will explain your options if we are unable to rebook your flight or if the automatically updated itinerary does not fit your needs.

[Managing a Delay](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#expander-image-panel-tent_parsys_expander_1)

If your flight has a delay (fewer than 3 hours for domestic itineraries, or fewer than 6 hours for international itineraries), usually the best option is to remain on your current flight.  
  
You can always [check your eligibility to rebook within My Trips](https://www.delta.com/my-trips/search).

[Managing a Canceled or Significantly Delayed Flight](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#expander-image-panel-tent_parsys_expander_2)

If your flight is canceled or impacted by a [significant delay, Go to footer note](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#canceled), we’ll either keep you on your existing flight or attempt to rebook you automatically on a new flight. If you are satisfied with this flight, no further action from you is required.

If you’re not satisfied with your flight change, you can:

* Search for alternative flight options in the [Fly Delta app](https://www.delta.com/us/en/delta-digital/mobile) or [My Trips](https://www.delta.com/my-trips/search), or
* [Cancel](https://www.delta.com/my-trips/search) the rebooked flight and receive a refund of the unflown portion of your ticket and any pre-paid seat upgrade or Preferred Seat

If we’re unable to rebook you on an alternative flight and you do not rebook on your own or **message us** within 24 hours after the delayed or canceled flight, we will automatically issue a refund of the unused portion of your ticket and any ancillary fees you paid back to your original form of payment.

**How to Change Your Flight**

If you prefer to explore alternative flight options, use the steps below. Some changes (such as changes of date or cabin) may require you to pay the difference in price from your original flight.

1. Review your flight details on the [Fly Delta app](https://www.delta.com/us/en/delta-digital/mobile), [My Trips](https://www.delta.com/my-trips/search) or at a Delta kiosk
2. Select “Find Alternative Flights” to browse and book a different flight or choose to remain on your current one
3. Complete the flight change
4. Receive confirmation of your rebooked flight

Next Steps

Ready to browse alternate flights and book a new one?

[**Find Alternative Flight**](https://www.delta.com/my-trips/search)

\*For tickets issued before October 28, 2024, for travel on or after Oct. 28, 2024, if your originally scheduled departure or arrival time was impacted by a significant delay of more than 120 minutes, you are eligible to cancel your ticket and request a refund.

[Managing Your Checked Bags](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#expander-image-panel-tent_parsys_expander_3)

We make every effort to reroute your checked bags on your new flight, but this may not always be possible. If your bag does not arrive at your destination, please visit the Baggage Service Office (BSO) at the airport to meet with a Delta representative and make a report.

Once you file a report, you’ll receive a file reference number you can use to submit receipts and request reimbursement for a delayed bag. Also, you may be eligible for a refund of your checked bag fee depending on the extent of your bag delay (and subject to any exceptions). For more information, please visit [Delayed, Lost or Damaged Bags.](https://www.delta.com/us/en/baggage/delayed-lost-damaged-baggage)

You can also track the location of your bags using the “Track My Bags” feature in the [Fly Delta app](https://www.delta.com/us/en/delta-digital/mobile).

[Requesting a Refund](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#expander-image-panel-tent_parsys_expander_4)

If your flight is canceled or impacted by a [significant delay, Go to footer note](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#cancel), we will either keep you on your existing flight or attempt to rebook you automatically on a new flight. If you’re satisfied with the update, no further action from you is required.

If you’re not satisfied with your flight, you can:

* Search for alternative flight options in the [Fly Delta app](https://www.delta.com/us/en/delta-digital/mobile) or [My Trips](https://www.delta.com/my-trips/search), or
* [Cancel](https://www.delta.com/my-trips/search) the rebooked flight and receive a refund of the unflown portion of your ticket and any pre-paid seat upgrade or Preferred Seat

If we’re unable to rebook you automatically and you take no action within 24 hours, we will automatically issue a refund of the unflown portion of your ticket back to your original form of payment.

Please note, we are unable to issue refunds for:

* Non-refundable tickets that have not experienced a cancellation, significant delay or significant schedule change (“significant” means a departure or arrival 3 hours or more earlier or later for domestic itineraries, or 6 hours or more for international itineraries)\*
* Tickets already fully used for travel
* Tickets issued by third-party travel sites

Already submitted a refund request and want to check the status?  
[Check Refund Status](https://www.delta.com/refund-status)

\*For tickets issued before October 28, 2024 for travel on or after Oct. 28, 2024, if your originally scheduled departure or arrival time was impacted by a significant delay of more than 120 minutes, you are eligible to cancel your ticket and request a refund.

[Requesting Reimbursement](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#expander-image-panel-tent_parsys_expander_5)

If you are a resident of the U.S. or Canada and your flight was canceled or significantly delayed by 3 hours or more because of an issue caused by Delta (within our control), please submit a reimbursement request using the [Reimbursement Request form](https://www.delta.com/reimbursement/) for reasonable meal expenses, or for any reasonable hotel and  transportation to/from the hotel if you were inconvenienced overnight while away from your home or destination.

To request reimbursement relating to disrupted travel for non-residents of the U.S. and Canada, please use the [Comment and Complaint form.](https://www.delta.com/us/en/need-help/overview?commentComplaintsForm)

Once submitted, we’ll review the request and update you on reimbursement eligibility.

Please note that we’re unable to provide reimbursement for delays or cancellations arising from factors outside of our control, such as:

* Air Traffic Control delays
* Weather delays

In addition, Delta does not reimburse the following types of expenses:

* Prepaid expenses, including hotels and activities at your destination
* Alternative transportation to your final destination
* Lost wages

Already submitted a reimbursement request and want to check the status?[Check Reimbursement Status](https://www.delta.com/us/en/need-help/overview?commentComplaintsForm?caseStatusDetails)

[Requesting Accommodations](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#expander-image-panel-tent_parsys_expander_6)

When a significant delay (>3 hours), misconnect or cancellation is within our control, we may be able to provide:

* Complimentary hotel accommodation (based on availability)
* Complimentary ground transportation to and from the hotel
* Meal vouchers

Please check with a Delta agent at the airport for more information about accommodations, transportation or vouchers in the event of a qualifying significant delay or cancellation.

[When You Should Call](https://www.delta.com/us/en/change-cancel/delayed-or-canceled-flight#expander-image-panel-tent_parsys_expander_7)

There are times when you may have to reach out to us to manage your delayed or canceled flight.

* For unaccompanied minor tickets, please **message us** or call 800-325-8847 (dial 711 for relay services) to speak with a representative.
* For a Delta Vacations booking, please reach out directly at 800-800-1504.
* For tickets purchased from a third-party travel site or agency, refer directly to your travel agent for assistance with making a flight change or cancellation.